



**INNOVATIVE DENTISTRY**  
FALL CREEK

## **Saturday Reservation/Cancellation Policy**

Our practice is sensitive to busy schedules. We strive to provide high quality dental care in the most efficient manner possible. Because we value your time, we reserve a place for you to see the hygienist and doctor. Your reservation helps us ensure we utilize your time most effectively and ensures that other patients receive the same quality care that you receive. Your reservation ensures that the time reserved is of supreme quality. We ask that you review our Saturday reservation/cancellation policy and acknowledge this policy with your signature.

- A reservation fee of \$100 for new patient or cleaning appointments, \$150 for treatment appointments or 10% for treatments requiring more than a 2-hour reservation time is due at the time of the appointment reservation.
- All reservations fees are fully refundable or can be applied to any pending or future treatment.

**However, if the appointment reservation is cancelled less than 48 business hours or missed, this fee will be forfeited, becoming non-refundable.**

- With your permission, the practice will communicate reservation reminders via text messaging and telephone calls.
- We ask that all new patients arrive several minutes (e.g.15 mins.) prior to your reservation time in order to allow for completion of necessary new patient forms.
- We ask that reservation cancellations be made at least 48 business hours ahead of the scheduled reservation time in order to avoid loss of reservation fee.

The practice reserves the right to modify this policy at any time in the future.

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Print Patient Name

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Patient Signature

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Date